



A covetrus Company

# Christmas Promotion 2025

## Terms and Conditions

Christmas Cash points are available from participating suppliers between Monday 20th October to Friday 21st November 2025 or until allocations are exhausted. Point allocations are subject to change and if Christmas Cash Points become exhausted during this promotion, participating suppliers may cease their offer prior to Friday 21st November 2025.

Entry to the promotion is open to practicing brick and mortar veterinarians in Australia only. Provet has the right to withdraw the 2025 Provet Supplier Christmas Promotion offer from clients trading outside of the agreed trading terms.

Points and digital gift cards are not redeemable for cash or credit. Provet will not be held responsible for the loss of digital gift cards after digital delivery.

Points are allocated based on dollar value purchases as set by participating suppliers (see individual supplier listings). To earn the points allocated in each offer the dollar value must be achieved in one single order. Points do not apply to any instrument or equipment repairs.

Products purchased during the promotion are unable to be returned for credit. If products are purchased and later returned for credit, clients are no longer eligible for those Christmas Cash points.

If points are mistakenly allocated to a client due to a system or human error, Provet reserves the right to deduct the excess points from the client account. While all care is taken, Provet and any associated agency will not accept responsibility for errors, omissions, or misrepresentations.

Provet PLUS Points are disabled for all participating products for the duration of the promotion, even if the supplier funds are exhausted before the completion of the promotion period. Christmas Cash Points cannot be converted to or from Provet PLUS Points.

Customers will not be allowed to redeem any additional Christmas Cash Points outside of the amount that has been accrued during the 2025 promotion period.

### Christmas Cash Points Redemption

Your Christmas Cash Points will be converted into Prezzy digital gift cards at the end of the promotion. The total number of points you earn will be converted by Provet into Prezzy digital gift card in multiples of \$25 per clinic in a single redemption transaction. Clinics must earn a minimum of 2,500 points to earn a \$25 digital gift card. The digital gift cards will be sent to the email address nominated on your redemption form. Customers are responsible for ensuring that their email address is correct and up to date. The online redemption form must be submitted by 28th November 2025. Prezzy digital gift cards will aim to be delivered by 8th December 2025, though delivery times may vary due to unforeseen delays. Please check spam and junk folders as emails may occasionally be filtered. If no online redemption form is submitted by 28th November 2025, the clinics accumulated Christmas Cash points are forfeited.

Please ensure you read the terms and conditions related to digital gift cards regarding expiry dates, redemption stores etc. Provet will not be responsible for negotiating with Prezzy about the product purchased with the digital gift card concerning product malfunctions or warranty etc.

Full terms and conditions for the use of the digital gift cards can be found at:

<https://www.prezzy.com.au/policies/terms-of-service/>

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Also available at

<http://www.provet.com.au/xmas2025>

